

# THE DEFINITIVE TRADE SHOW **'SUCCESS CHECKLIST'**

# ☑ PRE-SHOW

On average, trade shows account for 1/3 of a company's annual marketing budget. That's no small potatoes! You want to make sure you're going into the show with clearly defined goals and a fleshed-out action plan for achieving them. Below you'll find a few steps to help you get your head in the game.

## **Define Your Goals:**

- □ What specific result would make your trade show a success?
  - Gathering X number of qualified leads
  - Securing a meeting with an important prospect
  - Getting featured in a specific trade publications
  - Find X number of new distributors
  - Nurture relationships with current customers

- □ What is your ideal target audience?
- □ Which shows will best reach your desired audience?
- $\Box$  Who are your biggest competitors at the show?
- □ Is your current budget sufficient to reach your goals? □ Yes □ No

## **Evaluate Current Assets:**

□ If you have a booth, does it reflect your current brand and message?

🗆 Yes 🛛 No

- □ What do you wish you could change about your current design?
- □ Does your current layout fit your needs?

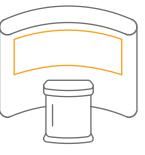
🗆 Yes 🛛 No

- □ How does your booth compare with competitors (size, quality, graphics, message)?
- □ Have your biggest competitors recently upgraded their booth?

🗆 Yes 🛛 No

- □ If you stay with your current design, what message are you sending about your business?
- $\Box$  If it's time to upgrade, what is your budget?
- □ If money were no object, what would your ideal booth look like?





# PRE-SHOW

## You have less than 7 seconds to attract the attention of someone walking by your booth.

A custom booth is a significant and important investment. You want to make sure you're making the biggest impact possible.

Your trade show booth should reflect your brand at a glance. It should be designed to evoke a specific feeling based on the graphics, materials, colors and products displayed. Showing up with a pretty booth just isn't enough anymore.

How can you create a display that represents your brand and commands attention instantly?

## **Designing Your Trade Show Booth:**

- □ Make sure your graphics and message are clear and direct
- Create an eye-catching, on-brand booth design that:
  - Attracts attention
  - Incites curiosity
  - Has a specific message
  - Follows a natural visual hierarchy
  - Quickly gualifies visitors
- Determine how long you plan on using your new booth
- Create attention-grabbing activities or demonstrations
- □ Plan the layout of your booth space. Remember, form follows function.
  - Consider storage needs
  - Create places for meetings or demonstrations
  - Include video monitors or iPad stations if needed
  - Map out traffic flow
- Design and print:
  - Graphics panels
  - Hanging signs and banners
  - Desktop signage
  - Pop-up displays
  - Media stations
  - Posters
  - Flags
  - Additional booth graphics

## **Design/Print Event Collateral:**

- □ Displays
- □ Show guide and maps
- □ Directional/ wayfaring signs
- □ Brochures

□ Handouts

□ Flyers

- Notebooks and binders.
- Presentation folders

## **Order Promotional Items:**

- □ Apparel (t-shirts, hats)
- □ Tote bags
- Pens
- □ Water bottles
- □ Lanyards

□ USB/Flash drives and phone accessories

□ Towels

□ Magnets

Umbrellas

Showing up at a trade show is only half the battle. You want to make sure your top prospects, established clients and most valuable leads mark your booth down as a 'must-visit' on their itinerary. This is a foundation of your tradeshow marketing efforts, so don't leave it up to chance.

## **Pre-show Promotion:**

- □ Launch direct mail campaign to promote your booth
- Consider sending special gifts to your most valuable prospects
- □ Schedule client meetings for the show
- □ Increase social media presence and marketing efforts
- □ Create a unique giveaway item
- □ Scrub your email list







- □ Launch your promotional email sequence
- Update and refresh your supply of business cards, flyers and handouts
- □ Send a series of postcard reminders close to the show date
- □ Create online and printed press kits to share with preregistered media lists

## **Employee Prep:**

- Decide which staff members are the best fit for the show
- □ Make sure every attending employee is completely on board with your goals
- Do employee training to fully prepare (it may feel silly, but consider role-playing)
- $\hfill\square$  Review any relevant set-up/tear-down procedures
- Purchase apparel—company shirts, hats, lanyards, name tags, etc
- $\Box$  Make travel arrangements



# DURING SHOW

It may be a digital world, but people still crave face-to-face interaction. These personal meetings are invaluable, so make sure your staff is ready to fully engage during the show. You'll want to ensure your forward-facing employees are prepared to handle any questions, concerns and curve-balls that may be thrown at them.

This is also the time to gather as much information as you can about your visitors. Make sure you have a reliable system in place to easily track everything and keep it organized on the backend.

## Engage with Attendees:

- $\square$  Pass out freebies and product samples
- $\hfill\square$  Set up engaging product demonstrations
- □ Host several giveaways at set times during the show
- □ Create a list of relevant questions to generate feedback
- $\hfill\square$  Create a system for tracking new leads
- □ Have a system in place for transferring/ backing up leads in real-time
- $\Box$  Do a quick 'yes/no' exit survey
- □ Check in on the booths of your biggest competitors (you want to know what you're up against!)

## Promote and Share:

- Don't go silent on social media—share pictures of the event, tweet about giveaways and continue driving traffic to your booth throughout the event
- □ Include the convention's official hashtag in your posts
- □ Create a unique hashtag for your booth to track social media posts
- Invite guests to take a picture in front of a special backdrop or pop-up display



- □ Capture video during the event to use in future promotions
- □ Upload a few Facebook live videos or Instagram stories during the event

# ☑ POST SHOW

## Almost 80% of trade show leads are never

**followed up on.** Can you believe it? You didn't do all this work and invest all this time and money to just let those valuable leads go 'poof.'

Make sure you have a strong system in place for following up with every qualified lead you get at the trade show.

## Follow-up with Leads:

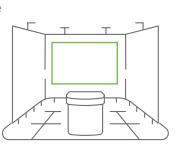
- □ Send out 'thank you' cards to booth visitors
- □ Schedule a set time for follow-up calls (the sooner the better!)
- □ Ship out samples or send follow-up info to anyone who requested it
- □ Add leads to relevant lists—make sure to include your fresh new intel
- □ Send special gifts to high-value attendees who visited your booth
- Set up a system for gathering feedback from visitors to learn what people loved and where you can improve

## Show-and-Tell:

- □ Write an engaging blog post about your experience
- $\square$  Share videos and pictures on social media
- Edit and upload videos to your company's YouTube channel
- □ Compile your lead data and analyze its value
- Did you meet your specific goals?

🗆 Yes 🛛 No

- $\Box$  What is the ratio of leads to actual clients?
- Review media coverage and look for future
  PR opportunities
- □ Share key takeaways with your company
- Give yourself a big pat on the back—you did it!



## NOTES